

.

From: Byrne, Eric (DPH)
Sent: Monday, April 04, 2011 12:58 PM
To: Hanchett, James (DPH); Salem, Sharon (DPH)
Subject: FW: Incident 708746 Transfer

I'm still working on this. It is being more stubborn than I expected. I am going to check with Kip Dole at the lab to see if he can offer some insight as to why this is not launching.

-----Original Message-----

From: ServiceDesk v11 Notification [<mailto:NoReply@Noreply.com>]
Sent: Monday, April 04, 2011 10:12 AM
To: Byrne, Eric (DPH)
Subject: Incident 708746 Transfer

Incident 708746 Transfer.
Assigned to: Byrne, Eric D
Customer: Hanchett, James L
Description: ARHO - REMOTE Network access issues after upgrade.
413-545-2607

This Incident has been reassigned to you or your group.